

PRIVACY POLICY

This Privacy Policy (“**Document**”, “**Policy**”) explains the manners of data collection and usage of the Personal informations of our Users and Visitors. In order to gain access to our Service, you need to accept the manners listed in this Privacy Policy document.

I. Definitions

The terms issued in this Privacy Policy document shall have the listed meanings. Definitions can be applied whether the terms are used in singular or plural form.

User: is a natural adult person or legal person who holds a User Account and who uses our Service.

Visitor: is any natural person who uses our website without Signing in to a User Account

Prediction (“Trading Signal”, “Service”): is a statement about a future event. Our prediction is based upon information. We use our unique analysis to make a prediction. A prediction can be tagged as (“Low”, “Medium”, “High”). Future events are necessarily uncertain, guaranteed information about the future is in many cases impossible. A prediction is used to make plans about possible developments. The purpose of this information is solely informative and educational. For more information see Our Terms and Conditions document.

You: Any natural adult person who is either a User or a Visitor

User Account: is the User’s personalised online space which allows them to access the Services available via the Website.

Personal data: (“Information”, “Personal information”) is any information relating to an identifiable person.

LiveChat support: Direct conversation initiator software, which is provided by third party service provider called LiveChat, Inc.

Payment detail: Personal identificational information about a User’s payment transaction, such as credit or debit card details, but excluding the Informations a User have already given during User Account registration

II. Updates

We may discretionally update this Document from time to time. We inform our Users and Visitors about any additional updates and changes in this Policy.

Last update: February 1, 2020.

III. Who we are

The URL of our website: <https://www.b-cube.ai> (“Website”, “Site”)

Name, address and registration number of organizations: **Acintya Global Holdings SAS** - 7 rue Le Bouvier, 92340 Bourg-la-Reine, FRANCE, Registration Number (SIRET): 830 862 637 00014, Tax administration: FR, Tax number: 6983086263 (“Us”, “We”, “Our” or “B-cube.ai”).

Email : contact@b-cube.ai

IV. What kind of personal data do we collect

We may collect information about You in various ways. These Information are making it available to identify a person. We need to do this in order to provide better quality service to our Users and Visitors.

User Account details

During the registration process Users need to provide some personal information about themselves to create a User Account. These Personal information are the following:

The natural adult person’s First name, Last name, E-mail address and Telephone number.

Payment details

Note that we do not store any of Our User’s Payment details. Even if the User chooses to subscribe to one of our paid services, the Payment process and the storage of the Personal information in connection with the Payment is done by a third-party service provider called Stripe (<https://stripe.com/>). B-cube.ai does not have access of knowing nor keeping any of its User’s Payment details. Legal entity of Stripe is based in the United States of America. For more information, see their Terms (https://stripe.com/ssa#section_c) and Privacy Policy (<https://stripe.com/privacy>).

Information about Visitors

Our third-party provider, namely LiveChat, Inc. is collecting Information about the Visitors of our Website. These information are Internet Protocol (IP) address, geographical location, operating system and browser used to reach our Website. B-cube.ai is not keeping these information in Our database. The listed Personal data and non-personal identificational information are only kept in the storage of Our third-party support service provider if the Visitor has initiated a conversation via Our LiveChat support service. LiveChat support service is maintained and all Personal datas stored by LiveChat (<https://www.livechatinc.com/>). LiveChat, Inc. is based in the United States of America, therefore the Personal data which is collected through their service is transferred to this country which is outside of the European Union. For more information, see their Terms (<https://www.livechatinc.com/legal/terms-and-conditions/>) and Privacy Policy (<https://www.livechatinc.com/legal/privacy-policy/>).

V. When and how do we collect personal data

B-cube.ai is collecting Personal information directly from the User through the User Account registration process. Users are giving the Information voluntarily by filling up the registration form which is available electronically on Our Website. Note that without providing these information, it is not possible to use our Service.

VI. Lawful basis of processing personal data

In order to collect these Personal data we rely on consent of the User. The User can withdraw this consent at any time. The use of Personal information are governed by **Regulation (EU) 2016/679 (“General Data Protection Regulation”, “GDPR”)**. The processing of Personal data is also necessary for us to be able to provide Our Service to the Users. For more information about Our Service, see Our Terms and Conditions: <http://www.b-cube.ai/files/b-cube-terms-and-conditions.pdf>.

VII. How we use collected Personal data

B-cube.ai is using Users Personal data in order to:

- enhance, personalize and improve user experience and user interface
- improve support service for Users and Visitors
- improve Our Website and Service
- process Payments
- for marketing purposes, such as sending newsletters, promotions
- send messages, e-mails for the purpose of contacting Our Users and provide them better service and user experience
- respond any message received from our Users/Visitors
- solve any issues Users/Visitors experience in connection with Our Website and/or Service
- share the collected necessary information with the above listed third parties to provide services such as Payment service and LiveChat support
- for marketing purposes, such as sending newsletters, promotions

VIII. Protection of collected Personal data

We protect User's collected Personal information by adopting data storage, firewalls and data encryption. With these methods we protect User's Information, username and password from unauthorized access, public disclosure abuse.

IX. Disclosure

Acintya Global Holdings SAS will pass on User's personal data only to the previously listed service provider third parties (namely LiveChat and Stripe) in the way We previously noted in this Policy. We do this only to enhance user experience.

X. How long Acintya Global Holdings SAS will be keeping the Users' personal data

Our organisation is keeping this data until the User Account is deleted. Each User can claim the deletion of their User Account via direct e-mail sent to the e-mail address listed in Our **CONTACT INFO (contact@b-cube.ai)**. B-cube.ai is deleting the User Account within 7 days after the request. We delete all collected Personal data immediately after the User Account deletion.

XI. Data subject rights

1. **Right to be informed:** organisations must tell individuals what data is being collected, how it's being used, how long it will be kept and whether it will be shared with any third parties.
2. **Right of access:** individuals have the right to request a copy of the information that an organisation holds on them.
3. **Right of rectification:** individuals have the right to correct data that is inaccurate or incomplete.
4. **Right to be forgotten:** in certain circumstances, individuals can ask for the data an organisation holds on them to be erased from their records.
5. **Right of portability:** individuals can request that organisation transfer any data that it holds on them to another company.
6. **Right to restrict processing:** individuals can request that an organisation limits the way it uses personal data.
7. **Right to object:** individuals have the right to challenge certain types of processing, such as direct marketing.
8. **Right related to automated decision-making including profiling:** individuals are free to request a review of automated processing if they believe the rules aren't being followed.

9. **Right to a copy of the data:** individuals have the right to access the personal data.
10. **Right to lodge a complaint:** individuals have the right to contact and lodge a complaint with the French Data Protection Authority (DPA), namely the Commission nationale de l'informatique et des libertés.
11. **Right to withdraw consent** at any time.

Each User is free to exercise their rights, We provide further assistance for every request we get via e-mail listed in Our **CONTACT INFO**.

XII. CONTACT INFO

Name, address and registration number of organisation: **Acintya Global Holdings SAS** - 7 rue Le Bouvier, 92340 Bourg-la-Reine, FRANCE Registration Number (SIRET): 830 862 637 00014

ADDRESS IN FRANCE

Incubator of CentraleSupélec
Acintya Global Holdings SAS
3 Rue Joliot Curie
91190 Gif-sur-Yvette

ADDRESS IN HUNGARY

Incubator of Start IT @ K&H
Győr-Moson-Sopron Megyei
Kereskedelmi és Iparkamara
Acintya Global Holdings SAS
Szent István út 10/A, Third Floor
Győr 9021

Email : contact@b-cube.ai

XIII. Cookie Policy

We have a necessity to use Cookies to make Our Website function properly. Cookies are small files communicating with Your computer.

Necessary cookies

We use necessary cookies to maintain the functionality of Our Website. To disable these cookies, You need to change settings in Your browser. Please note that it may affect how the Website functions.

Analytics cookies

We would like to improve Our Service, marketing, user experience and Website. In order to do so, we rely on Google Analytics cookies. In this way, they are collecting information about Visitors, however they are not making it possible to directly identify anyone.

LiveChat cookies

To enhance user experience, we are providing live support service. We rely on third party provider LiveChat, Inc. to do so. They may collect information which makes it possible to directly identify an individual. B-cube.ai's third party provider is collecting Informations indirectly from the Visitors when they are browsing our Site. These Informations include Internet Protocol (IP) address, geographical location, operating system, browser. Please note that it is not Our intent to collect these data, however Our agents have access to it when they are maintaining the support service. Our agents treat these Informations in a discrete manner. For more information about how LiveChat is controlling these data, please read *Information about Visitors* in the **IV.** chapter of this Privacy Policy.